



## Navy Food and Beverage

1. Overall, how satisfied or dissatisfied are you with the MWR Food and Beverage Program?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

2. Which of the following words would you use to describe our customer service and speed of service?

- ☐ Extremely responsive
- ☐ Very responsive
- ☐ Somewhat responsive
- ☐ Not so responsive
- ☐ Not at all responsive

3. How would you rate the quality of food?

- ☐ Excellent
- ☐ Very good

- ☐ Good
- ☐ Fair
- ☐ Poor

4. How would you rate the cleanliness of our facility, parking lot, restrooms?

- ☐ Extremely clean
- ☐ Very clean
- ☐ Somewhat clean
- ☐ Not so clean
- ☐ Not at all clean

5. How would you rate the variety of food options including healthy food choices?

- ☐ Extremely satisfied
- ☐ Very satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

6. How satisfied are you with the condition of our dining furniture, facility design and general upkeep?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

## 7. How would you rate the value for the money spent?

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

## 8. How would you rate the condition of the dining facility?

- ☐ Extremely well maintained and inviting
- ☐ Very well maintained and inviting
- ☐ Somewhat maintained and inviting
- ☐ Not so well maintained and inviting
- ☐ Not at all maintained or inviting

## 9. How would you rate the manager's presence during your dining experience?

- ☐ Extremely responsive
- ☐ Very responsive
- ☐ Somewhat responsive
- ☐ Not so responsive
- ☐ Not at all responsive

## 10. Which of the following words would you use to describe the Food and Beverage Program's marketing

## and communication methods including menu boards?

- ☐ Extremely professional and current
- ☐ Very professional and current
- ☐ Somewhat professional and current
- ☐ Not so professional and current
- ☐ Not at all professional and current

11. Please indicate the name of the facility you visited with any other comments, questions, or concerns.

12. Please indicate the region you are in:

13. Contact information (optional)

Name

Email Address

Phone Number

Done

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