

# New Customer Identification

On Jan. 1, the Department of Defense expanded commissary, exchange and some morale, welfare and recreation program eligibility to:

## Purple Heart recipients



## Former prisoners of war



## All veterans with service-connected disabilities

## Individuals approved and designated as the primary family caregivers of eligible veterans enrolled under the Department of Veterans Affairs Program of Comprehensive Assistance for Family Caregivers.



December 5, 2019

«PCGName» - EDIPI  
«PCGAddress»  
«CityStateZip»

Reference: Military Service Commissary, Exchange, and Morale, Welfare and Recreation (MWR) Benefits for Approved VA Primary Family Caregivers

Dear «SalName»:

This letter serves as notification and proof of eligibility that, as the Primary Family Caregiver for (insert Veteran's name) in the Program of Comprehensive Assistance for Family Caregivers (PCAFC), appointed on (insert date of appointment), you are eligible to access Department of Defense (DoD) commissary, exchange, and morale, welfare, and recreation (MWR) facilities as provided for in the Purple Heart and Disabled Veterans Equal Access Act of 2018. In addition, similar access is authorized on Coast Guard installations.

As a Primary Family Caregiver, you will retain these benefits as long as this appointment is valid in the PCAFC. VA will issue an updated proof of eligibility letter annually. These benefits expire should you be discharged as a Primary Family Caregiver for (insert Veteran's name) at which time this letter becomes null and void. Misuse of this letter or misrepresentation of your status as an approved VA Primary Family Caregiver to unlawfully access this benefit may result in permanent removal of this benefit and criminal prosecution.

This letter paired with an acceptable credential is required for installation and benefit access on DoD and Coast Guard installations from January 1 through December 31, 2020. Acceptable credentials include: 1) DoD common access card (if otherwise eligible); 2) DoD uniformed services identification card (if otherwise eligible); 3) REAL ID-compliant driver's license issued by a State, territory, possession, or the District of Columbia; 4) REAL ID-compliant non-driver's identification card issued by a State, territory, possession, or the District of Columbia; 5) enhanced driver's license issued by a State, territory, possession, or the District of Columbia; 6) U.S. passport or passport card; 7) Foreign passport bearing an unexpired immigrant or non-immigrant visa or entry stamp; 8) Federal personal identity verification card (if otherwise eligible); 9) Veteran Health Identification Card (if otherwise eligible); or 10) Transportation Worker Identification Card. Although procedures may vary, at your first visit to the installation, follow signs for visitors. Additionally, all individuals seeking access will be checked