



Navy Wounded Warrior – Safe Harbor

Navy Wounded Warrior (NWW) - Safe Harbor coordinates the non-medical care of seriously wounded, ill and injured Sailors and Coast Guardsmen, and provides resources and support to their families. Through proactive leadership, NWW offers individually-tailored assistance to ensure enrollees' successful recovery, rehabilitation and reintegration.

The program allows service members to focus on their recovery goals while its team of experts resolves non-medical hurdles.

How Does NWW Operate?

Regional NWW non-medical care management teams work with wounded warriors and their families to identify their goals and develop plans to achieve them. The teams are led by a region director, and recovery care coordinators oversee the development and execution of wounded warriors' Comprehensive Recovery Plans (CRPs). Non-medical care managers anticipate enrollees' daily non-medical needs and resolve any issues that surface during the recovery process. NWW headquarters, which is based in Washington, D.C., includes the following components: Case Management, Quality Assurance, Adaptive Sports & Recreation, Family Programs, Transition, and Pay and Entitlements.

What is a CRP?

A CRP is an individualized plan developed by the non-medical care management team, the service member and his or her family or caregiver, which identifies and prioritizes their goals. The CRP is a tool that helps service members remain on course throughout recovery, rehabilitation and reintegration.

How do Sailors and Coast Guardsmen Enroll in NWW?

Sailors and Coast Guardsmen may self-refer to the program or be referred by family members, command leadership or medical providers.

Who's Eligible for Enrollment?

NWW enrollment is available to seriously wounded, ill and injured Sailors and Coast Guardsmen, including:

- OIF/OEF/OND casualties
- Shipboard and training accidents
- Liberty accidents
- Serious medical and psychological conditions (e.g., cancer, severe PTSD)
- We enroll those post 9/11 and forward

What is Non-medical Care Management?

Regional NWW non-medical care management teams tailor support to each enrolled service member's needs.

Support includes assistance with:

- Comprehensive Recovery Plan
- Adaptive sports and reconditioning
- Pay and personnel issues
- Invitational Travel Orders
- Lodging and housing adaptation
- Child and youth care
- Transportation needs
- Education benefits and training and employment opportunities
- Commissary and Exchange access
- Respite care
- TBI/PTSD support services
- Transition assistance
- Mentorship
- and much more

Where is NWW Located?

Naval District Washington

Walter Reed National Military Medical Center, Bethesda, Md.

Navy Region Mid-Atlantic

Captain James A. Lovell Federal Health Care Center, North Chicago, Ill.

Fleet and Family Support Center Norfolk, Va.

Naval Health Clinic New England, Newport, R.I.

Naval Hospital Camp Lejeune, N.C.

Naval Medical Center Portsmouth, Va.

Navy Region Southeast

Naval Hospital Jacksonville, Fla.

Navy Operational Support Center San Antonio, Texas

San Antonio Military Medical Center, Texas

VA Polytrauma Rehabilitation Center Tampa, Fla.

Navy Region Northwest

Naval Hospital Bremerton, Wash.

Naval Hospital Oak Harbor, Whidbey Island, Wash.

Naval Station Everett, Wash.

Naval Undersea Warfare Center Keyport, Wash.

Navy Region Southwest

Naval Hospital Camp Pendleton, Calif.

Naval Medical Center San Diego, Calif.

VA Polytrauma Rehabilitation Center Palo Alto, Calif.

Navy Region Hawaii

Naval Health Clinic Hawaii



1-855-628-9997 (24/7)
navywoundedwarrior@navy.mil
www.navywoundedwarrior.com

