



# Ready to Move: Navigating Your 'Final Move'

December 2025

Did you know that most separating or retiring service members move at government expense from their last duty station to the place they choose to live after their military service? This benefit is called the "final move," and it is also available to you as a Survivor.



## WHEN should I arrange my final move?

### Within One Year:

If you are living in government housing, you (and your child(ren)) may stay there for up to one year after your service member's death. Any time during the year, you may ask to be moved to your next place of residence at government expense. But, be sure to consider scheduling the time needed to enact your move. It is suggested that you start the process six months prior to the one-year mark.

### Within Three Years:

If you are living in private housing (rented or owned), you may relocate at government expense one time within three years. Be sure to take into account scheduling time when planning your move. Consider beginning the process six months before the expiration date – two and a half years after the death and file for an extension if more time is needed.

## HOW do I arrange my final move?

- 1 Review the current moving guidance in the U.S. Transportation Command pamphlet, It's Your Move [https://www.ustranscom.mil/dtr/part-iv/dtr\\_part\\_iv\\_att\\_A-k\\_1.pdf](https://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_att_A-k_1.pdf)
- 2 Request an account at the Electronic Transportation Acquisition portal (ETA) at <https://dps.move.mil/cust/standard/user/home.xhtml>. Be sure to have your line of accounting (LOA) information before starting.
- 3 Access the applications within ETA you need. These may include the Defense Personal Property System (DPS), Global Freight Management (GPM), Integrated Booking System (IBS), Cargo and Billing System (CAB) and others.
- 4 If you are planning a personally procured move (PPM), follow instructions at <https://www.dfas.mil/militarymembers/travelpay/armypcs/dityppmmoves.html>.

## WHERE can I find help for planning my final move?



**Navy Gold Star Coordinator** -  
Toll free: 888-509-8759, [www.navygoldstar.com](http://www.navygoldstar.com)

**Navy Household Goods/Personal Property** -  
<https://www.navsup.navy.mil/NAVSUP-Household-Goods/Home/>  
Email: [householdgoods@navy.mil](mailto:householdgoods@navy.mil); Phone: 855-HHG-MOVE (855-444-6683)

**On-base Transportation Office Locator** -  
<https://dps.move.mil/cust/standard/user/home.xhtml>

**Fleet and Family Support Center (FFSC) Relocation Staff\* (FFSC Locator)** - <https://ffr.cnic.navy.mil/Family-Readiness/Fleet-And-Family-Support-Program/FFSC-Directory/>  
(\*Not available in every location)

**Military OneSource** -  
<https://installations.militaryonesource.mil/search?program-service=9/view-by=ALL> or <https://www.militaryonesource.mil/moving-pcs/plan-to-move/pcs-and-military-moves/>



## Did You Know ...?

Looking for an extension? Be sure to submit your request to [NXAG\\_NI30C@navy.mil](mailto:NXAG_NI30C@navy.mil) at least six months prior to expiration and include in your email the following:

- Deceased service member's name, branch of service and date of death
- Requestor's name and relationship to service member
- Requestor's contact information (mailing address, email address and phone number)
- Reason for the extension request
- The intended date, city and state of relocation, including the new mailing address (if known)
- DD1300

Be sure to copy your coordinator on this email so they can help track your request if needed.

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## Thinking of moving or making changes to your contact information... be sure to notify the following agencies of any changes.

### **Navy Gold Star Program**

Contact your Navy Gold Star Coordinator (NGSC) to update address, phone number and email address.  
Not sure who your NGSC is? Visit HYPERLINK <https://www.navygoldstar.com/locations> to locate your NGSC.

### **DEERS**

It is highly important to update all contact information in DEERS, especially for those who use TRICARE.

Phone – 1-800-538-9552

Online – MilConnect website - <https://milconnect.dmdc.osd.mil/>

### **Survivor Benefit Plan (SBP)**

Online – DFAS MyPay website - <https://mypay.dfas.mil/>

Mail – Form DD2866 to the address for US Military Annuitant Pay.

### **Dependency and Indemnity Compensation (DIC)**

Online – <https://www.va.gov>

Phone – 1-800-827-1000.

### **Other VA Benefits**

Different departments within the VA do not use the same computer system. If you receive other VA benefits, such as health benefits, education benefits, or home loan benefits, they must be updated separately. Please refer to <https://www.va.gov/change-address/> for the appropriate contact information for your applicable benefits.

### **Social Security**

If you are receiving monthly Social Security payments, your contact information can be updated via

Online – <https://www.ssa.gov/onlineservices/>

In Person – Find your nearest location online at <https://secure.ssa.gov/ICON/main.jsp>.