

# Quick Guide for FHR Navigator Federal Hiring Management (FHM) Module

## Contents

Federal Hiring Management (FHM) Module in FHR Navigator2
To Create a Recruitment Request Via the PD+ Working Folder2
To Create a Recruitment Request Via the Recruitment Menu2
Recruitment Request Case List4
Vacancy Announcements
Creating Vacancy Announcements Linked to a Recruitment Request4
Vacancy Announcement Pages5
Viewing/Managing Applicants
Applicant List6
Individual Applicant Pages
Certificates9
Create Certificates9
Certificate List10
Selection Certificates11
On-boarding12
Initiate On-boarding Link
Completing On-boarding14



## Federal Hiring Management (FHM) Module in FHR Navigator

The Federal Hiring Management (FHM) Module provides agencies with an automated tool to quickly process, manage and document all steps associated with their hiring actions. This is achieved by providing a robust, flexible hiring module that integrates with the position classification and job analysis processes within the PD+ module, the case tracking and approval processes in the Recruitment Request module, and the new hire processes in the On-Boarding module. The FHM module supports merit promotion, delegated examining, category rating and other special hiring programs.

The FHM module integrates with USAJOBS to post the job announcement, import applicant resume data/attachments and export applicant status data from/to the Office of Personnel Management (OPM) site. Applicants can attach documents, such as resumes or transcripts, and need only complete applicant questionnaires in order to apply for jobs. Questionnaires include both job-specific as well as global questions that can be tailored to each agency's needs. FHM provides a streamlined applicant experience that is consistent with OPM's Hiring Reform initiative.

The FHM module includes the Recruitment Request, which managers in the agency can use to quickly create a request for recruitment and send it electronically to their HR and/or Budget Office for approval by using the Case Tracking tool.

## To Create a Recruitment Request Via the PD+ Working Folder

- 1. Select PD+ Working Folder from the left side menu.
- 2. Select the desired Pending Position by clicking on the PD#.
- 3. Under the Actions, select the Create Recruitment Request link.
- 4. The system will assign a new Recruitment Request Number as well as a Case Number to the action. The Recruitment Request will have links to the PD+ Documentation; a manager can access the SF 52 and Certificates (when created); an HR user can access the SF-52, Vacancy Announcements, Certificates (when created), and Initiate On-Boarding functions.
- 5. You may upload documents under the Attachments section, as well as add e-mail addresses under the To Be Notified List so that others can be kept informed of the progress of the action.
- 6. Using the Add Step/Comments/Reassign button, the action can be routed to other users for approvals/action. Managers use this function to send the action to the HR user. See the FHR Navigator Quick Guide - Case Tracking for more information.

## To Create a Recruitment Request Via the Recruitment Menu

- 1. Select Create Recruitment Request from the left side menu.
- 2. Select the desired pending position by clicking on the Lookup Position button next to the Position Title.
- 3. Search and select the appropriate position.
- 4. Enter all appropriate information such as Organization, Duty Station, and Proposed Effective Date.

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2

- 5. The system will assign a new Recruitment Request Number as well as a Case Number to the action. The Recruitment Request will have links to the PD+ Documentation; a manager can access the SF 52 and Certificates (when created); an HR user can access the SF-52, Vacancy Announcements, Certificates (when created), and Initiate On-Boarding functions.
- 6. You may upload documents under the Attachments section, as well as add e-mail addresses under the To Be Notified List so that others can be kept informed of the progress of the action.
- Using the Add Step/Comments/Reassign button, the action can be routed to other users for approvals/action. Managers use this function to send the action to the HR user. See the FHR Navigator Quick Guide - Case Tracking for more information.

Recruitment Request	Documentation
# 2012-01142-12 HR Assistant, GS-0203-07	PD+  • Position Description  •
The following information will automatically flow to all attached forms. To edit position documents such as the Position Description, click on the appropriate document under the heading, 'PD+' on the right. Please upload additional attachments using 'Upload New Document'.	OF 8     Evaluation Statement     Zob Analysis     Applicant Questionnaire     Vacancy Statement     Interview Questions
<b>NOTE:</b> Before the request can be approved, the bold fields should be completed.	Recruitment
Add Step/Comments/Reassign Close Case View History Back Case #1119	<ul> <li>SE 52</li> <li>Vacancy Announcements</li> <li>Certificates</li> <li>Initiate On-Boarding</li> </ul>
Owner: TOUSSAINT, MIKE	Attachments
Case Type: Recruitment	Unload New Document
Last Detail/Step: Submitted	
Last Updated By: TOUSSAINT, MIKE 9/5/2012 11:09 AM	To Be Notified List
HR Comments: Position Information	The following email addresses will receive a email when this case is updated: The list is emoty.
Position Title HR Assistant Change Classification	Add/Edit Notify List
Position Description 100230 Number	
Pay Plan GS	
Occupational Series Code 0203	



## **Recruitment Request Case List**

- 1. Once created, the Recruitment Request can be accessed from the left side menu by clicking on 'Recruitment'.
- 2. The Recruitment Request Case list is displayed.
- 3. By clicking on the Column headings, you can change the sorting of the list.
- 4. You search for types of actions as well as Expand the view to see additional details.
- 5. Clicking on the Tracking # will give you access to the Recruitment Request.

Recruitm	nent C	Cases	Assigne	ed to N	1e	More			_	
Case Tracking allo clicking on the tra information.	ows HR to to the section of the sect	track the pro ber to see ca	a case by other	<u>Cases A</u> <u>Cases I</u> All Assic	ssigned To Initiated Ined Cases	<u>Me 69</u> 87 226				
To search the Det and then click on Search Tracking N Open Cases Only Note: Click a colum New cases a	All Assigned Cases       226         All Assigned Cases       226         Search the Detail/Step, Value, and Comments columns, use the box below and then click on the Search button.       Search         Search Tracking Number r for       Search         Open Cases Only        Search         Vote: Click a column label to sort records by it. New cases are marked with an asterisk *.       Nort > Open/aving page 1 of 4									
Tracking # Rec	juest # Tit	itle	- Series/Grade	Prop. Eff. Date	Detail/Step	Comments	Date & Time •	Organization	C	
1142 201 011	2- En 52-12 Ma Sp	mergency anagement bec.	0089 / 13	09/11/2012	Submitted		9/11/2012 2:41 PM	<i>Org: Health B'enefit's Office 01-02-0001-01- 00-00-00</i>	T M	
1119 201 011-	2- HR 42-12	R Assistant	0203 / 07	09/05/2012	Submitted		9/5/2012 11:09 AM	<i>Org: Health B'enefit's Office 01-02-0001-01- 00-00-00</i>	T M	

## **Vacancy Announcements**

The FHR Navigator includes two ways to create a vacancy announcement: through Vacancy Announcement Manager or through a Recruitment Request. Both processes will post the job to USAJOBS and will allow applicants to use their USAJOBS resume and attachments to apply for jobs. Creating the announcement through the Recruitment Request will allow the HR user to incorporate the Vacancy Statement and Applicant Questionnaire from the PD+ module. Applicants will be required to answer the job related questions prior to submitting the application.

## **Creating Vacancy Announcements Linked to a Recruitment Request**

- Before creating the individual Vacancy Announcement, make sure that a Template was created. You can check this by clicking on the Manage Templates link from the left side menu under Vacancy Announcement.
- In order to create a Vacancy Announcement that includes a job analysis and applicant questionnaire, the user accesses the Recruitment Request and clicks on the link for Vacancy Announcements under the Documentation section.

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4

- 3. When the Vacancy Announcements List displays, the user selects Create Announcement under the Actions section. The user will then be prompted to select from one of the Announcement Templates.
- 4. By clicking on Create, the user can begin working on a draft vacancy announcement that will include the Applicant Questionnaire when it is posted to USAJOBS.

#### Vacancy Announcement Pages

 The Vacancy Announcement pages display in a tabbed format, similar to the format of USAJOBS. The system automatically generates a unique announcement number, which the user can modify as long as it does not duplicate an existing number.

			More Info			
2 <b>012-011</b> 4 7		<u>Applicant</u> <u>Certificat</u>	<u>: Questionnaire</u> <u>es</u>			
Vacancy Announcement #: <u>EconSys-VA-2012-0264</u> < <u>Vacancy Announcements</u>						
Click the tabbed links below to navigate to different sections of the vacancy announcement. Click links in the 'Actions' section on the right to publish or preview the announcement, copy this announcement, etc.						
outies	Qualifications & Eval.	Ber	nefits	How to Apply		
EconSys-VA-20 DRAFT	12-0264					
HR Assistant						
Lookup Directorate Staffing Office ( Benefits Departr Health B'enefit's	Inactive) ment ; Office					
\$ 0 0 Per Year	to \$					
	7 igate to different igate to different igate to different is announcerrent it is announcerent it is announcerent it is announcerent it is announcer	7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	COLZ-OII4Z-IZ         7         DnSys-VA-2012-0264         rigate to different sections of the vacancy uctions' section on the right to publish or this announcement, etc.         Duties       Qualifications & Eval.         Ber         EconSys-VA-2012-0264         DRAFT         HR Assistant         Directorate         Staffing Office (Inactive)         Benefits Department         Health B'enefit's Office         \$ 0       0         Per Year         Includes Locality Pay	Consys-VA-2012-0264   Preview >   rigate to different sections of the vacancy   Post on Us   Post on Us		

- 2. The Overview page has links to the GS and Wage Schedule Pay Tables.
- 3. The Duties tab imports the Vacancy Statement from the PD+ module.
- 4. The Qualifications & Eval tab includes a Lookup to access the Qualifications Statements table.

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5

	Qualifia	ationa (	Statemente I.	aakun		Class	
	Search Series:	for a qu	ualifications st	tatemen Grad	ts to copy to the 'Qualifications Required' section of the vacancy annound le: 06 v to 07 v Position Title:	ciose	Resize text:
	Series	Grade	Position Title	Туре	Qualifications Statement	Сору	int Settings 1
Admi	0203	06	Human Resources Assistant	Spec Exp	One year of specialized experience equivalent to at least the GS-05 level in the Federal service that has provided the ability to supervise, lead, or perform human resources (HR) assistance work requiring substantial knowledge of civilian and/or military HR terminology, requirements, procedures, operations, functions, and regulatory policy and procedural requirements applicable to HR transactions.	<u>Copy</u>	estionnaire
<u>er</u> uitme	0203	07	Human Resources Assistant	Spec Exp	One year of specialized experience equivalent to at least the GS-06 level in the Federal service that has provided the ability to supervise, lead, or perform human resources (HR) assistance work requiring substantial knowledge of civilian and/or military HR terminology, requirements, procedures, operations, functions, and regulatory policy and procedural requirements applicable to HR transactions.	<u>Copy</u>	<u>Copy</u> > <u>OBS</u> >
in-boa oardir	Close						
unce punce							How to Apply

- 5. The Benefits and How to Apply tabs are normally populated from the Announcement Template, although the HR user can modify these if needed.
- 6. Each of the tabs validates certain fields that are required for the job to be posted to USAJOBS. The system alerts the user if these are not completed.
- 7. Under the Actions menu of the More Info section (upper right menu), the user can Preview the announcement, Post it on USAJOBS, or make a Copy.
- 8. Once posted, the user can then view the actual announcement that is posted on USAJOBS by clicking on 'View on USAJOBS'. This view will not be immediate, since USAJOBS delays the posting until the validation is completed.
- 9. After the announcement is posted, the user can Amend, Copy, or Cancel it.

## **Viewing/Managing Applicants**

The FHM module is fully integrated with USAJOBS so that applicants can use their USAJOBS resume and attachments to apply for jobs. Applicants will need to answer the applicant questionnaire completely prior to submitting the application. Once an applicant submits an application from USAJOBS, the applicant information can be viewed in FHM.

## **Applicant List**

- By clicking on the Applicants link under the More Info section of the specific Vacancy Announcement or by clicking the # Apps link in the Vacancy Announcement list, the Applicant list displays.
- 2. From this Applicant list, the user can filter the applicants by Grade, Location, and Special Eligibility types; the user can also search for an Applicant Name. The list can be sorted by clicking on one of the column headings. The Vet Pref column will display applicants in the appropriate veterans preference order (CPS/CP, XP, TP, NV) and the Cat column will display applicants in the appropriate Category Rating order (HQ, WQ, Q).

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Applicat	nts .							More I	nfo		
Recruitment HR Assistan	t Requ t, GS-	iest # -0203	-07	<u>2-0086</u>	<u>55-12</u> >			<ul> <li><u>Appli</u></li> <li>Appli</li> <li>Certi</li> </ul>	<u>cant Qi</u> cants ficates	uestionnaire	
Vacancy Anno Status: CLOSED Duration: 04/19/	unceme 2012 - 0	ent #: E	i <mark>conSy</mark> )12	<u>s-VA-201</u>	<u>.2-0197</u>			Action	5		
Applicant List Fi	ters							Create	<u>Certifi</u>	cates >	
Gra	de: An	y/None	•	Applied C	Elligible 🔿	То		AUU AL	plicall	<u> </u>	
Locati	on: All	Locations	•								
Special Eligibil	ity: 🗖	MP		Mil. Sp	NCR						
Applicant Nar	me:	SHA		VEOA							
Application				Search	Clear Hiters						
Update Status	s or Cor	respon	d								
Update Status	s or Cor	respon	d								
Update Status	Vet Pref	respon Basic Elig	MQ/ SO	Grades	Cert. Grades	Priority	Trans Score	Score w/ Vet. Pref	Cat	Attach. Docs	Status
Update Status	Vet Pref	Basic Elig Y	MQ/ SO Y	Grades	Cert. Grades	Priority	Trans Score *	Score w/ Vet. Pref *	Cat *	Attach. Docs	Status MQ
Update Status Name - Tee, Mike	Vet Pref NV CP	Basic Elig Y Y	MQ/ SO Y Y	<b>Grades</b> 07 07	Cert. Grades 07 07	Priority	Trans Score * *	Score w/ Vet. Pref * *	Cat * *	Attach. Docs View View	Status MQ ER
Update Status Name • Tee, Mike Gill, Doris You have 2 appli Update Status * For multi-grad	Vet Pref NV CP	Respon Basic Elig Y Y Y	MQ/ SO Y Y ts, if no	Grades 07 07 07	Cert. Grades 07 07 07	<b>Priority</b>	Trans Score * *	Score w/ Vet. Pref * *	Cat * *	Attach. Docs View View tegories dis	Status MQ ER

- 3. Applicant Status and Correspondence can be updated from the list; to update multiple applicants, click the top left box above the names, which will check all applicants. Then select the new status and select whether or not to edit/send an e-mail.
- 4. Most of the Applicant Statuses listed correspond to the ones that are listed in USAJOBS. By changing an applicant's status here, it will also update the Application Status page in USAJOBS.
- 5. When changing an Applicant's Status, you have an option to send an e-mail correspondence. The system will display a generic e-mail template that the user can modify prior to sending to the applicant.

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opuate Statt	us and Correspond		Cle	se
Update	e Status and S	end Email		
	Applicants:	Gill, Doris 🗵		
	New Status:	ER - Referred to Selecting Official		
		USAJOBS will be updated.		
	Send Email:	Yes 💌		
Email Me	essage:			
Dear [-First	Name-] [-LastName-],			
We have rec announceme EconSys-Eco	eived your application fo ent number EconSys-VA-2 pnomic Systems Inc.	r the position of HR Assistant, advertised under 2012-0270. We appreciate your interest in the	r	
The following [-Status-]	g is the new status of yo	ur application:		
Thank you fo	or your interest in the Ec	onSys-Economic Systems Inc.		
Best regards	s,			
	nomic Systems Inc			
EconSys-Eco				

## **Individual Applicant Pages**

- 1. There are four applicant pages that can be accessed by clicking on the appropriate tab; Personal Information, Eligibility & Status, Uploaded Documents and Questionnaire Responses.
- 2. Most of the data is imported from the applicant's USAJOBS account and the responses to the announcement questions; you can change the information by clicking on the "Changes Needed?" box. This opens up the fields for editing. You can still View Applicant's Original Submission, which is retained in the system.
- 3. You can determine applicant eligibility on the Eligibility & Status tab; this includes determining which applicants meet Minimum Qualifications and Screen Outs (MQ/SO) as well as those applicants who will be certified.
- 4. Make sure that applicants that you want certified have a check in the Grades to be Certified box on the Eligibility & Status tab.
- 5. When you make changes to the Eligibility & Status page, make sure you click on Save before clicking on the Update Status or Correspond button.
- 6. You can view and upload additional documents on the Uploaded Documents tab. You may add up to 10 attachments along with a Resume.
- 7. You can view and, if appropriate, modify the applicant's responses on the Questionnaire Responses tab; the system retains a record of what the applicant selected.

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8

Applicant - Gill, E Recruitment Request # 2 HR Assistant, GS-0203-0	Doris 2012-00865-12 7 nSys-VA-2012-0197	;> ,	Actions <ul> <li>Applicant I</li> <li>Vacancy A</li> <li>Certificate</li> </ul>	Information nnouncements S V
< <u>Previous Applicant</u> <u>Back to</u>	All Applicants			
Personal Elic Information	jibility U Status Do	ploaded ocuments	Questionnaire Responses	
Citizenship Status				
* Candidate is a U.S. Citizen?	Yes Country of Ci United States	itizenship:		
* Registered for the Selective Service?	I am a female, and there	fore I am exempt from	registering with the Selec	tive Service
Veterans' Preference				
* Do you claim Veterans' Preference?	CP 💌			
Eligibility Changes Needed?	☐ <u>View Applicant's O</u> <u>Submission</u>	<u>)riginal</u>		
Eligibility & Status				
Geographic Locations	🗹 Glynco, Georgia			
Grades Selected by Applicant	07			
Basic Eligibility	Yes 💌			
MQ/SO	Yes 💌			
Grades Eligible	07			
Grades to be Certified	07			

## Certificates

You can generate one or more selection certificates and then e-sign the certificate. Certificates can be sent to the Hiring Manager/Selecting Official by using the Case Tracking function to reassign the Recruitment Request. Once an applicant is selected (Certificate Action "A"), the HR user can initiate onboarding.

#### **Create Certificates**

- 1. From the Applicant list, generate selection certificates by selecting Create Certificate under the Actions section.
- 2. All certificates can be generated from this page at once, including those for different grade levels and locations.
- 3. Enter the Issue Date and Expire Date, select the appropriate type of certificate(s), and then click on Create.
- 4. Certificate numbers are automatically generated.

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9

Create Certificates Recruitment Request # 2012-00865-12> HR Assistant, GS-0203-07								
Vacancy Announcement #:								
Select the types of certificates you	need to create.							
Certificate Information	n							
Vacancy Announcement:	#EconSys-VA-2012-0197							
Issue Date:	09/05/2012							
Expire Date:	12/04/2012							
Certificates to Genera	te							
Grades:	Select All 07							
Locations:	<ul> <li>Select All</li> <li>Glynco, Georgia</li> </ul>							
Certificate Types:	<ul> <li>Select All</li> <li>Category Rating (old version)</li> <li>DE Numerical</li> <li>NCR Alpha</li> <li>Alpha Listing</li> <li>CTAP/ICTAP/Priority</li> <li>VRA</li> </ul>							

## **Certificate List**

- The Certificate list displays all certificates for a Recruitment Request. If there was more than one Vacancy Announcement, you can filter for a specific announcement by using the Show Certificates for option.
- 2. You can view the certificate by clicking on the certificate number.



Certif	icates					Recr	uitment	Docs
Recruitn HR Assis	nent Reque stant, GS-0	est # <u>2012</u> 203-07		• <u>s</u> • <u>v</u> • C	<u>F 52</u> acancy Annou ertificates	uncements		
Showing C	ertificates fo	r:				• <u>Ir</u>	iitiate On-Boa	arding
Sort the cer	tificates by clic	king on the co	lumn headings.			Actio	ns	
		5	5			<u>Crea</u> <u>View</u>	te Announc Applicant (	ement > )uestionnaire >
Cert #	Issue Date	Expire Date	Туре	Series	Grade	Location	Status	VA #
<u>CE-12-</u> 00452	09/06/2012	09/06/2012	Merit Promotion (Alpha)	0203	07	Glynco, Georgia	Audited	EconSys-VA- 2012-0197
<u>CE-12-</u> 00451	09/06/2012	09/06/2012	VRA	0203	07	Glynco, Georgia	HR Approved	EconSys-VA- 2012-0197

## **Selection Certificates**

- Selection Certificates are formatted based on the type of certificate. Applicants are listed in Score, Alpha, DEU, or Category order based on the certificate type. All appropriate federal rules have been incorporated into the certificates.
- 2. Certain rules, such as the categories for Category Rating and the Merit Promotion certificate order, are set up when an agency implements FHM.
- 3. Each applicant listed on a certificate includes a link to View the Resume and a link to send an email, in order to contact an applicant to set up an interview.
- 4. The certificates contain e-sign functions: one for the HR user when issuing the certificate, one for the Hiring Official and a final one for the HR certificate audit.
- 5. Once the certificate(s) are issued, return to the Recruitment Request and reassign the Recruitment Request to the Hiring Manager using the Add Step/Comments/Reassign button. The Hiring Manager will receive an e-mail notifying him/her to access the Recruitment Request. The Certificate link under the Actions section on the Recruitment Request will now be active for the Hiring Manager.
- 6. The Hiring Manager can view applicants' resumes, contact applicants for interviews, and record selection decisions. The Action column on the certificate includes a look up button to the Selection Actions table. This table provides descriptions of the various action codes.



Certificate				
Recruitment Reque	st # <u>2</u>	) <u>12-00865-12</u> >		
HR Assistant, GS-0	203-07	7		
Vacancy Announcemen	t #: <u>Econ</u>	Sys-VA-2012-0197		
< Back to Certificate(s)				
Update the certified candid	ates' statu	s, then electronically sign the ce	ertificate.	
VRA Certificate	#CE-1	2-00451		
Position:	HR Assis 0203/07	tant,	Location: Glynco, Georgia	
Vacancy Announcement:	EconSys	-VA-2012-0197	Certifed: 1	
Hiring Manager:	MIKE TO	USSAINT	Openings: 1	$\frown$
Recruiter:	TOUSSA	INT, MIKE		
Issued:	2012-09	-06		Selection
Expires:	2012-09	-06		( Action look up button )
	Vet			
Candidate Name	Pref	Phone	Email	Action
Gill, Doris View Resume	СР	987-996-9652 (Day Phone)	mtoussaint@econsys.com	
Approvals				
HR Specialist	(Issued):	Electronically signed by:Mi	ike J. Toussaint	
Signati	ure Date:	09/06/2012		
Hiring Manager S	ignature:			
Signat	ure Date:			
HR Specialist (	Audited):	e-Sign		
Signati	ure Date:			
Save Cancel				

## **On-boarding**

Once a selection is made (Applicant is coded 'A'), you can Initiate On-boarding on the Recruitment Request.

## **Initiate On-boarding Link**

- 1. On the Recruitment Request, click the Initiate On-boarding link; any and all selectees for that Recruitment Request appear.
- 2. Clicking the On-board button will export data from FHM into the On-boarding module.
- 3. The system will validate that the OF-8 that is linked to the Recruitment Request has been signed by the HR user that has classification authority.

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12

	Initiate On-B	oarding			Close					
	The following create any n	The following applicants have a status of 'Selected' on a certificate. If you do not see any candidates here, pleas create any needed certificates and mark the appropriate applicants as selected.								
GAI	Applicant	Certificate	Grade Selected/Certified	Location Selected/Certified	Initiate On-Boarding?	<u>unt Se</u>				
strator	Tee, Mike	CE-12-00452	07	Glynco, Georgia	On-Board					
						nt D				
<u>unt Admi</u> nager						inoun				

- 4. The regular On-boarding page will then display. You will need to enter DOB and SSN in order to create an On-boarding record for the new hire.
- 5. Since the selectee is linked to the Recruitment Request, an additional On-boarding page displays, which allows you to enter data related to the Personnel Action that will be a part of the On-boarding package.

Initiate On-Boarding	
To initiate On-Boarding, please confirm the position classification for the new employee. To change the grade, please select the appropriate standard position. If needed, select the appropriate individual position.	
Position Information	
* Refill existing position?	Refill Existing Individual Position     Create New Individual Position
Standard/Master Position Number:	100230
Individual Position Number:	10002055 Change Position
Position Title:	HR Assistant
Pay Plan:	GS
Occupational Series Code:	0203
Grade:	07 Certified/Selected: 07
Duty Station:	Washington, District Of Columbia Certified/Selected:Glynco, Georgia
* Effective Date:	
* Type of Appointment:	Select type
Budget Number:	
Nature of Action	
Cookup nature of action codes and authority codes	
* Nature of Action:	
* Legal Authority:	

6. If more than one position is being filled by the Recruitment Request, you can choose to refill an existing position from the PD+ Library or create a new individual position.

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13

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3/13

7. Enter all the appropriate data and then click on Continue to select forms; if another user will be doing the On-boarding case, click on Finish.

## **Completing On-boarding**

1. Please see the On-boarding Quick Guide for more information on completing the on-boarding process.

